

# Opening times for Christmas 2021

With the festive season approaching, Northumbrian Water Scientific Services would like to make our customers aware of the sample delivery and reporting dates for before Christmas and into the New Year.

## To ensure samples are analysed within stability time -

- BOD samples to be received at our Howdon laboratory no later than **Friday 17<sup>th</sup> December 2021**
- Legionella samples to be received no later than **Thursday 16<sup>th</sup> December 2021**
- Taste and Odour samples to be received no later than **Tuesday 21<sup>st</sup> December 2021**
- Microbiology including pseudomonas samples to be received no later than **Wednesday 22<sup>nd</sup> December 2021**
- Any analysis that requires subcontracting should be received no later than **Wednesday 22<sup>nd</sup> December 2021**

Sample turnarounds during this time for standard Inorganic, Organic & Microbiology analysis are below, as well the extended 15-day turnaround for Dioxins, Organotins, Legionella and subcontracted analysis:

	Date rec'd	Results due	15 day turnaround
Monday	06/12/2021	20/12/2021	29/12/2021
Tuesday	07/12/2021	21/12/2021	30/12/2021
Wednesday	08/12/2021	22/12/2021	04/01/2022
Thursday	09/12/2021	23/12/2021	05/01/2022
Friday	10/12/2021	29/12/2021	06/01/2022
Monday	13/12/2021	10/01/2022	17/01/2022
Tuesday	14/12/2021	11/01/2022	18/01/2022
Wednesday	15/12/2021	12/01/2022	19/01/2022
Thursday	16/12/2021	13/01/2022	20/01/2022
Friday	17/12/2021	14/01/2022	21/01/2022
Monday	20/12/2021	17/01/2022	24/01/2022
Tuesday	21/12/2021	17/01/2022	24/01/2022
Wednesday	22/12/2021	17/01/2022	24/01/2022
Thursday	23/12/2021	17/01/2022	24/01/2022
Friday	24/12/2021	<b>CLOSED</b>	<b>CLOSED</b>
Monday	27/12/2021	<b>CLOSED</b>	<b>CLOSED</b>
Tuesday	28/12/2021	<b>CLOSED</b>	<b>CLOSED</b>
Wednesday	29/12/2021	17/01/2022	24/01/2022
Thursday	30/12/2021	17/01/2022	24/01/2022
Friday	31/12/2021	<b>CLOSED</b>	<b>CLOSED</b>
Monday	03/01/2022	<b>CLOSED</b>	<b>CLOSED</b>



# Opening times for Christmas 2021

Our office/Lab hours during this time will be:

		Laboratory Hours	Office Hours
Monday	20/12/2021	09:00-16:30	09:00-17:00
Tuesday	21/12/2021	09:00-16:30	09:00-17:00
Wednesday	22/12/2021	09:00-16:30	09:00-17:00
Thursday	23/12/2021	09:00-16:30	09:00-17:00
Friday	24/12/2021	CLOSED	CLOSED
Monday	27/12/2021	CLOSED	CLOSED
Tuesday	28/12/2021	CLOSED	CLOSED
Wednesday	29/12/2021	09:00-16:00	09:00-16:00
Thursday	30/12/2021	09:00-16:00	09:00-16:00
Friday	31/12/2021	CLOSED	CLOSED
Monday	03/01/2022	CLOSED	CLOSED

Normal hours resume 04/01/2022

Where possible, please refrain from submitting time critical samples, as stability of samples during this time cannot be guaranteed and results may be compromised.

*We would like to take this opportunity to thank you for your continued custom and to wish you a Happy Christmas & a prosperous New Year.*

